The Orchestra Complete 2

UPDATE 2.2.0 in Native Access

If you have updated THE ORCHESTRA 2 COMPLETE 2.0.0 to 2.2.0, Native Access may not display the version number correctly. Here you will learn in 4 simple steps how to correct this.

1. Check version of THE ORCHESTRA 2 COMPLETE

Open THE ORCHESTRA 2 COMPLETE in Kontakt and check which version is installed. The version number can be found on the Settings page (click on the small wheel in the upper right corner).

If 2.2 is displayed, then you have the latest version and can proceed to the next step.

2. Rename folder

Close Kontakt and locate the library folder on your hard drive. Now please rename it by adding "Update" to the folder name. Please leave this window open.

3. Open Native Access and rename folder again

Now log in to Native Access. Click on the "Refresh" logo at the top and look for THE ORCHESTRA COMPLETE under "Installed Products". You will see that next to the library name it now says "Repair" instead of "Full Product".

Now rename the library folder on your hard drive back to the original name. Please do not close Native Access!

4. Relink Library

Now you can switch back to Native Access, click on "Repair" and "Relocate" and relink your library folder to Native Access. If everything worked, the version number 2.2.0 should be displayed afterwards.

If you have further questions, please contact us: support@bestservice.de

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